



# **BLACKVUE DR970X Box-2CH Plus Series Full HD 2 Channel Cloud Dashcam System User Manual**

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BLACKVUE DR970X Box-2CH Plus Series Full HD 2 Channel Cloud Dashcam System



• www.blackvue.com



For manuals, customer support and FAQs go to www.blackvue.com

# Important safety information

- For user safety and to avoid property damage, read through this manual and follow these safety instructions to use the product correctly.
- Do not disassemble, repair, or modify the product yourself.
- Doing so may cause fire, electric shock, or malfunction. For internal inspection and repair, contact the service center.
- Do not adjust the product while driving.
- Doing so may cause an accident. Stop or park your car in a safe place before installing and setting up the product.
- Do not operate the product with wet hands.
- Doing so may cause electric shock.
- If any foreign matter gets inside the product, detach the power cord immediately.
- · Contact the service center for repair.
- Do not cover the product with any material.
- Doing so may cause external deformation of the product or fire. Use the product and peripherals in a well-ventilated location.
- If the product is used outside the optimal temperature range, performance can decline or malfunctions may occur.

- When entering or exiting a tunnel, when directly facing into bright sunlight, or when recording at night without lighting the quality of recorded video may deteriorate.
- If the product is damaged or the power supply is cut due to an accident, video may not be recorded.
- Do not remove the microSD card while the microSD card is saving or reading data. The data can be damaged or malfunctions may occur.

## **FCC Compliance Information**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to ty to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio, or TV technician for help.
- Only shielded interface cable should be used.

Finally, any changes or modifications to the equipment by the user not expressly approved by the grantee or manufacturer could void the user's authority to operate such equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation of this device.

#### **CAUTION**

Any changed or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

#### **WARNING**

- Changes and modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- It is desirable that it be installed and operated with at least 20cm or more between the radiator and a person's body (excluding extremities: hand, wrists, feet, and ankles).

## Disposal of your BlackVue dashcam

1. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities. Contact local authorities to learn about disposal and recycling options available in your area.

- 2. The correct disposal of your BlackVue dashcam will help prevent potential negative consequences for the environment and human health.
- 3. For more detailed information about disposal of your BlackVue dashcam, please contact your city office, waste disposal service or the shop where you purchased the product.

## **IC Compliance**

This Class [B] digital apparatus complies with Canadian ICES-003. This radio transmitter has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

#### Warning

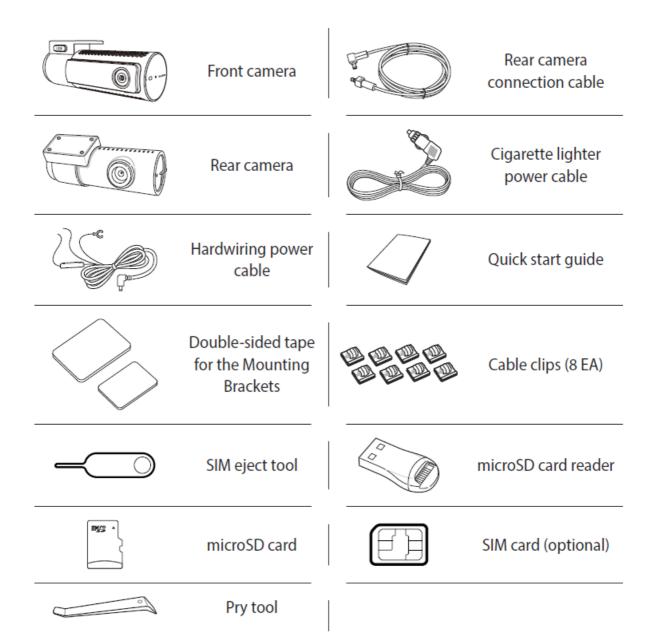
This device complies with Industry Canada licence-exempt RSS standard(s).

## Operation is subject to the following two conditions

- 1. this device may not cause interference, and
- 2. this device must accept any interference, including interference that may cause undesired operation of the device.

#### In the box

Check the box for each of the following items before installing the BlackVue dashcam.



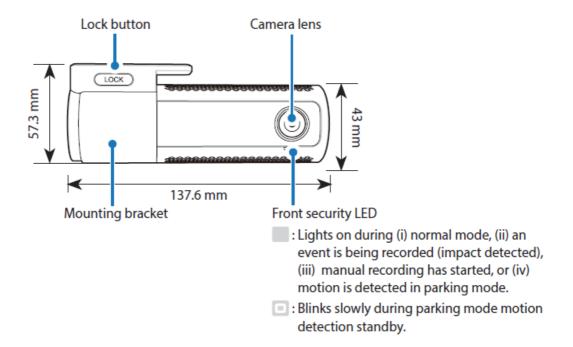
## Need help?

Download the manual (including FAQs) and the latest firmware from <a href="www.blackvue.com">www.blackvue.com</a> Or contact a Customer Support expert at <a href="cs@pittasoft.com">cs@pittasoft.com</a>

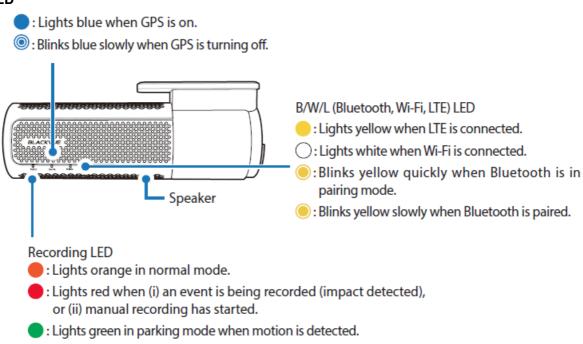
# At a glance

The following diagrams explain each part of the BlackVue dashcam.

## Front camera

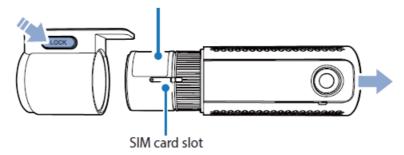


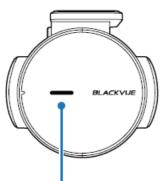
## **GPS LED**



# Connectivity details label:

- Default Wi-Fi SSID
- Default Wi-Fi password
- Cloud code
- Serial number
- QR code
- IMEI number

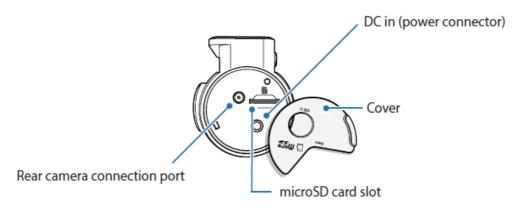




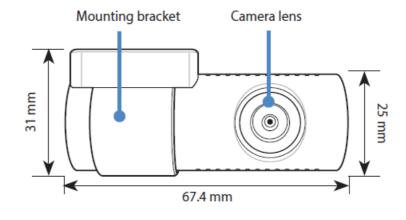
Touch sensor:

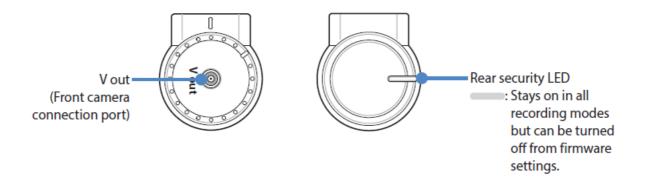
Press the sensor to trigger a manual recording.

\*Touch sensor can be turned on/off in the firmware settings.



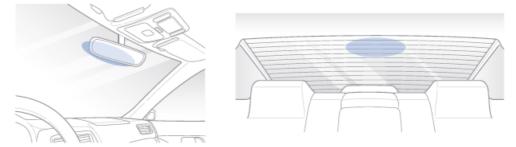
# Rear camera





# Install and power up

Install the front camera behind the rear view mirror. Install the rear camera at the top of the back windshield. Remove any foreign matter and clean and dry the windshield before installation.

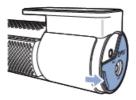


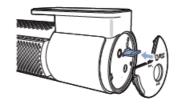
#### Note

• Make sure to peel the protective film off the front and rear camera. The cameras could be damaged from overheating if the protective film is not removed.

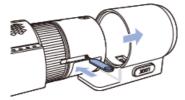
## Warning

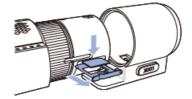
• Do not install the product in a location where it can obstruct the driver's field of vision. Turn off the engine. Open the cover of the microSD card slot, gently push the card into the slot until it locks into place and close the cover.





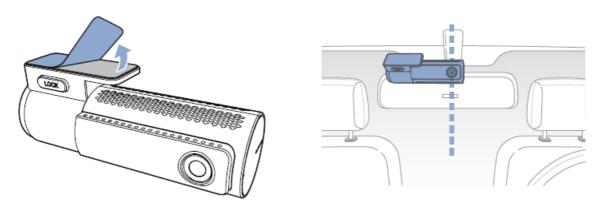
• To insert the SIM card, remove the bracket from the front camera. Unmount the SIM slot by using SIM eject tool. Insert the SIM card into the SIM card slot. Then, Mount the SIM Slot back into the camera.





#### Note

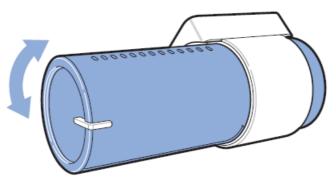
- BlackVue LTE series is only compatible with 4G LTE networks.
- For detailed information about the activation of a SIM card, please visit BlackVue Help Center: <a href="https://helpcenter.blackvue.com">https://helpcenter.blackvue.com</a> -> SIM Activation Guide (LTE Series).
- Peel off the protective film from the double-sided tape and attach the front camera to the windshield behind the rear-view mirror.



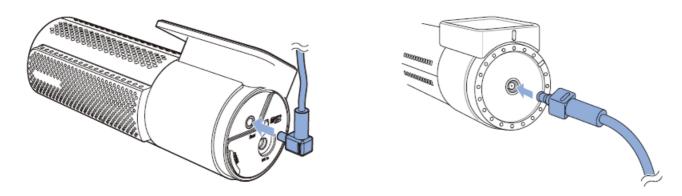
 Adjust the angle of the lens by rotating the body of the front camera. We recommend pointing the lens slightly downwards (≈10° below horizontal), so as to record video with a 6:4 road to background ratio.



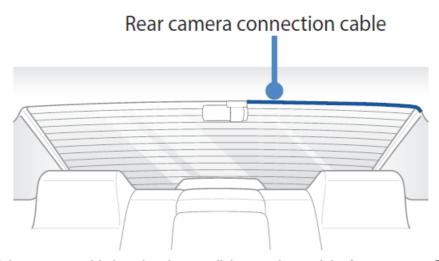
• Peel off the protective film from the double-sided tape and attach the rear camera to the back windshield. Adjust the angle of the lens by rotating the body of the camera.



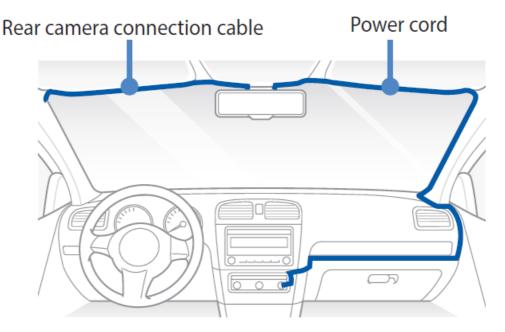
• Plug the right angle connector of the rear camera connection cable to the front camera ('Rear' port).



• Use the pry tool to lift the edges of the rubber window sealing and/or molding and tuck in the rear camera connection cable.



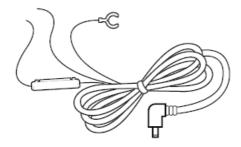
- Plug the cigarette lighter power cable into the cigarette lighter socket and the front camera. Skip to L for the Hardwiring Power Cable setup.
- Use the pry tool to lift the edges of the windshield trim/molding and tuck in the power cord.



- Turn on the engine. The BlackVue dashcam will power up and start recording. Video files are stored on the microSD card.
- Turn off the engine. The dashcam will automatically stop recording and power down. To record in parking mode
  while the engine is off please connect the Hardwiring Power Cable (included in the box) or install a Power
  Magic Battery Pack (sold separately). A Hardwiring Power Cable uses the automotive battery to power your
  dashcam when the engine is off. A low-voltage power cut-off function and a parking mode timer to protect the
  automotive battery from discharge is installed in the device. Settings can be changed in the BlackVue App or
  Viewer.
- Locate the fuse box to connect the hardwiring power cable.

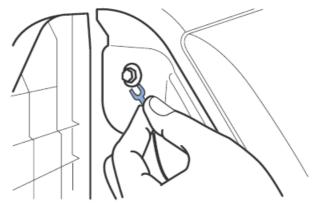
#### **Note**

- Location of the fuse box differs by manufacturer or model. For details, refer to the vehicle owner's manual.
- After removing fuse panel cover, find a fuse that powers on when the engine is turned on(ex. cigarette lighter socket, audio, etc) and another fuse that remains powered on after the engine is turned off (ex. hazard light, interior light). Connect the ACC+ cable to a fuse that powers on after engine start, and BATT+ cable to a fuse that remains powered on after engine is turned off.



#### Note

- To use battery saver feature, connect the BATT+ cable to the hazard light fuse. The functions of the fuse differ by manufacturer or model. For details refer to the vehicle owner's manual.
- Connect the GND cable to metal ground bolt.



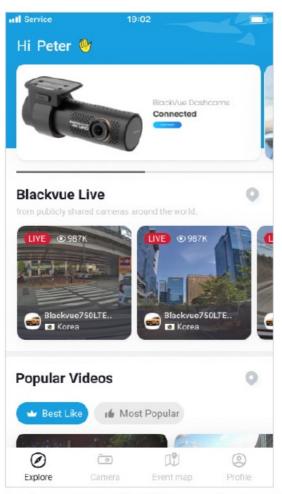
• Connect the power cable to the DC in terminal of the front camera. BlackVue will power up and start recording. Video files are stored on the microSD card.

#### Note

• When you run the dashcam for the first time the firmware is automatically loaded onto the microSD card. After the firmware has been loaded onto the microSD card you can customize settings using the BlackVue app on a smartphone or BlackVue Viewer on a computer.

# Using BlackVue app

# App overview



\*Image shown is the BlackVue app home screen

• See the latest product and marketing information from BlackVue. Also watch popular video uploads and live views shared by BlackVue users.

#### Camera

Add and remove camera. Watch recorded videos, check camera status, change the camera settings and use
 Cloud functions of cameras added to the camera list.

# **Event map**

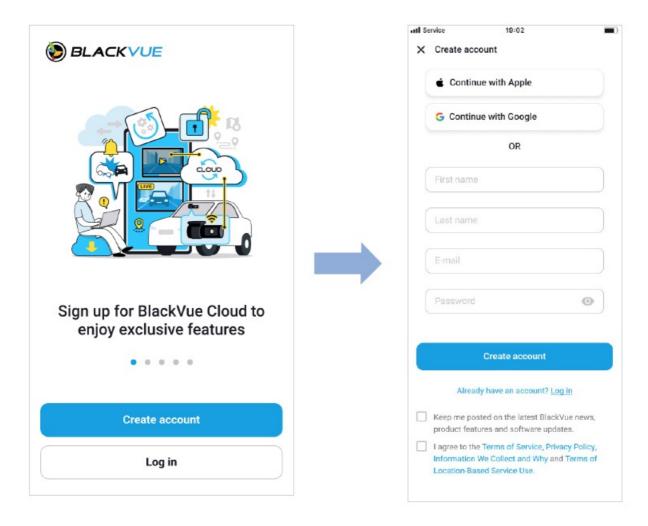
• See all the events and uploaded videos on the map shared by BlackVue users.

# **Profile**

· Review and edit account information.

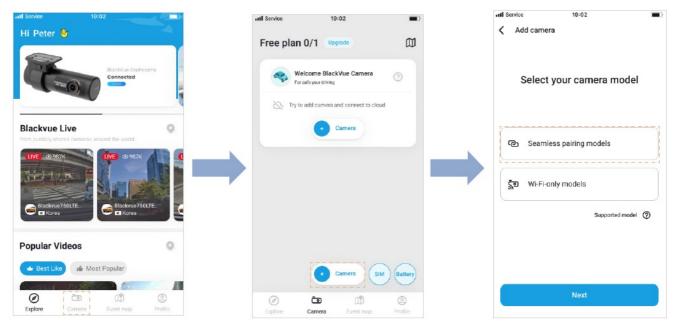
# Register BlackVue account

- Search for the BlackVue app in the Google Play Store or Apple App Store and install it on your smartphone.
- · Create an account
- 1. Select Login if you have an account, otherwise tap create account.
- 2. During sign up, you will receive an e-mail with confirmation code. Enter the confirmation code to finish creating your account.

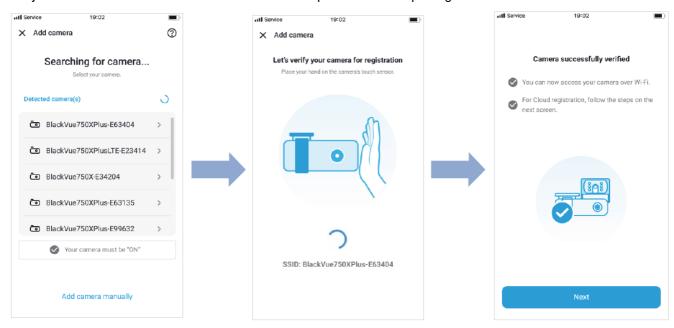


#### Add BlackVue dashcam to camera list

- Choose one of the following methods to add your BlackVue dashcam to the camera list. Once your camera is added, continue to the steps in 'Connect to Blackvue Cloud'.
- · Add via Seamless Pairing
- 1. Select Camera in the Global Navigation Bar.
- 2. Find and Press + Camera.
- 3. Select Seamless Pairing models. Make sure the smartphone's Bluetooth is turned on.

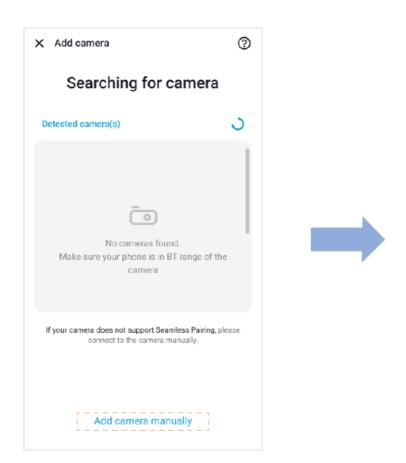


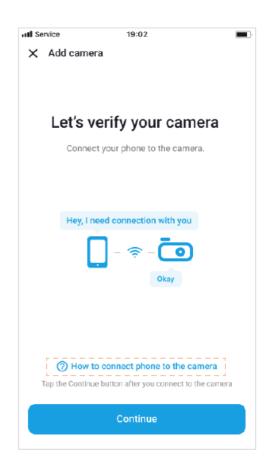
- 4. Choose your BlackVue dashcam from the detected camera list.
- 5. Put your hand on the camera's touch sensor to complete seamless pairing.



# Add manually

- 1. If you want to connect to camera manually, press Add camera manually.
- 2. Press How to connect phone to the camera and follow the instructions.





#### Note

- Bluetooth and/or Wi-Fi direct has a connection range of 10m between your dashcam and smartphone.
- Dashcam SSID is printed in the connectivity details label attached to your dashcam or inside the product box.

#### Connect to BlackVue Cloud

You can use the BlackVue app to connect to BlackVue Cloud and see in real-time where your car is and the dashcam's live video feed. For more information about using the BlackVue app, please refer to the BlackVue App manual from <a href="https://cloudmanual.blackvue.com">https://cloudmanual.blackvue.com</a>. Choose one of the following Cloud connection methods. Once setup is complete, continue to steps in 'Quick settings'.

### Activate SIM card (BlackVue SIM card / 3rd party SIM card)

There are BlackVue SIM cards which is included in BlackVue SIM package and 3rd party SIM card. It will be detected automatically. Follow the below steps for SIM registration.



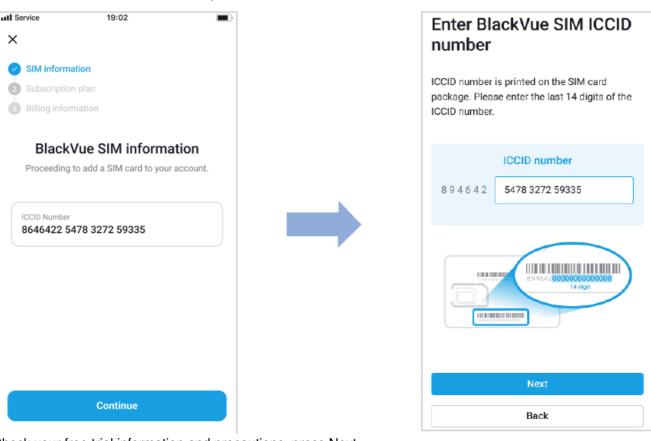


- 2. After your camera is added, the app will give you the option to choose a cloud connection method.
- 3. Select SIM card

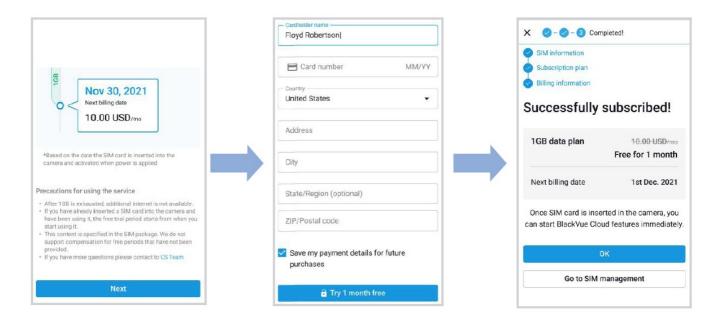
#### In the case of BlackVue SIM card



1. Confirm the SIM ICCID number and press Next.



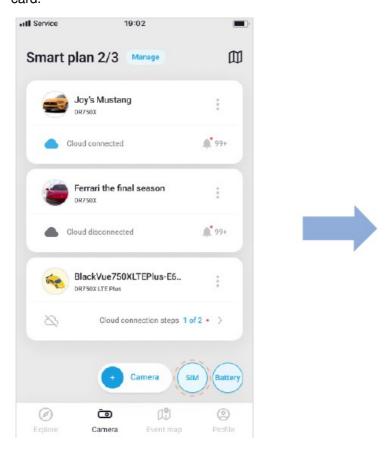
- 2. Check your free trial information and precautions, press Next.
- 3. Input billing information and press Try 1 month free.
- 4. BlackVue SIM card subscription is done, Check your data plan and billing date and press OK.

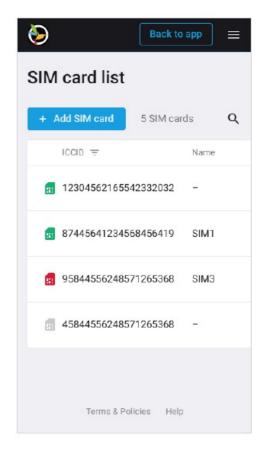


Once SIM card is inserted in the camera, SIM card will be activated automatically.

#### Note

- For full details, please visit BlackVue website: <u>www.blackvue.com</u> > Helpcenter > Sim Activation Guide (LTE Series).
- If you want to manage your billing information, press Go to SIM management. Go to BlackVue SIM card in the main home to manage your BlackVue SIM card.

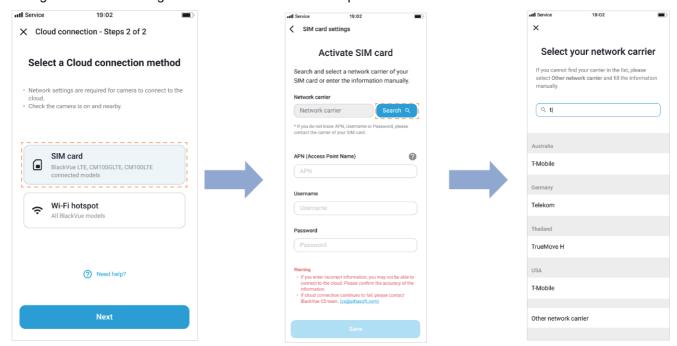




# In case of 3rd party SIM card

1. Select SIM card

2. Configure the APN settings to activate the SIM card and press Done.



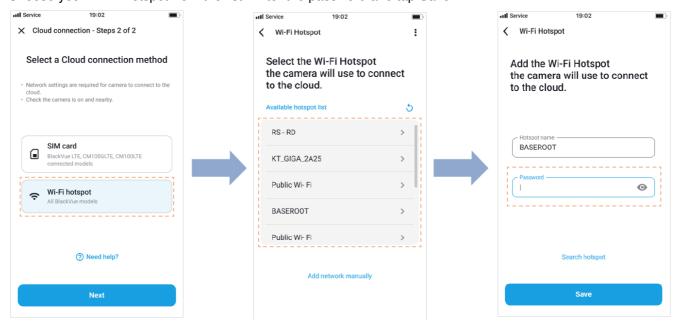
#### Note

- To use the BlackVue Cloud Service, SIM card must be properly activated for Internet access via LTE network.
- When the dashcam is connected to internet, you can use BlackVue Cloud features such as remote Live View and Video playback, Real-time location, push notification, Auto-upload, remote Firmware update etc. on BlackVue app and PC Viewer.
- Some Cloud features may not work when surrounding temperature in high and/or LTE speed is slow.

#### Wi-Fi hotspot

Make sure your BlackVue dashcam and mobile Wi-Fi hotspot are on.

- 1. Select Wi-Fi hotspot.
- 2. Choose your Wi-Fi hotspot from the list. Enter the password and tap Save.

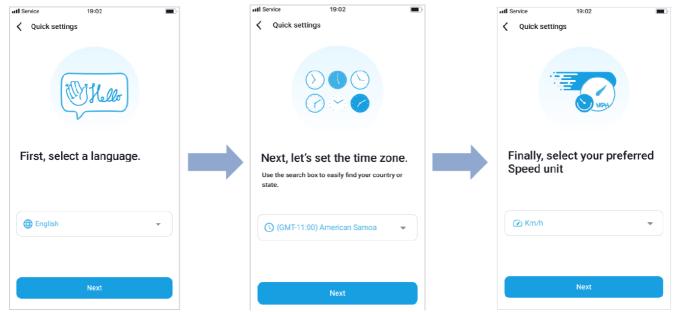


- Wi-Fi hotspot SSIDs can be saved (e.g. home, portable hotspot and work).
- The DR770X-2CH LTE dashcam is not compatible with 5GHz wireless networks.
- To add or make changes to your cloud connection methods, go to Connect to Cloud, tap next to your dashcam model and select Cloud connection settings. The setup is complete, your dashcam will automatically establish an internet connection. If internet connection is not established, please ensure Wi-Fi information was inserted correctly. Select Connect to Cloud from the main screen to access all of the Cloud features.
- If LTE and Wi-Fi hotspots is available for internet connection, Wi-Fi hotspots will be in priority. Ifan LTE connection is preferred at all times, please remove the Wi-Fi hotspot information.

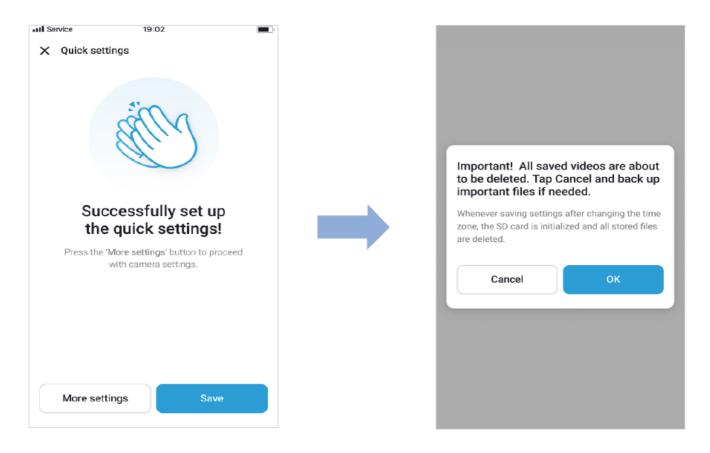
## **Quick settings (optional)**

Choose your preferred settings. Quick settings allow you to choose your FW language, time zone, and speed unit. If you prefer to do this later, press skip. Otherwise, press next.

- 1. Select the firmware language for your BlackVue dashcam. Press next.
- 2. Select a time zone of your location. Press next.
- 3. Select the speed unit of your preference. Press next.



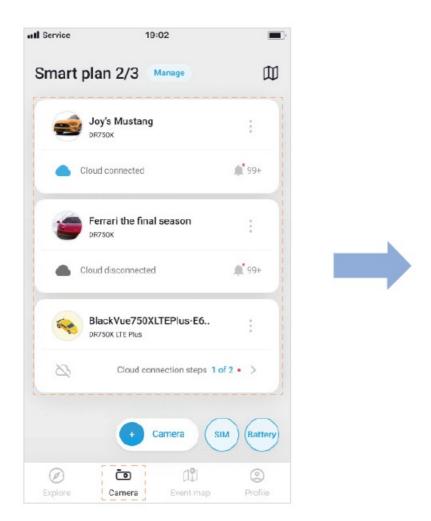
- 4. Press more settings to access all of the settings or press save. Your dashcam will format the SD card to apply the settings. Press OK to confirm.
- 5. BlackVue dashcam installation is complete.

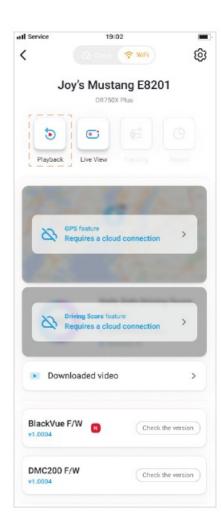


## Playing video files and changing settings

After installation is complete, follow the below steps to play video files and change settings.

- Select Camera on your Global Navigation Bar.
- · Tap your dashcam model in the camera list.
- To play video files, press Playback and tap the video you want to play.
- To change the settings, press settings



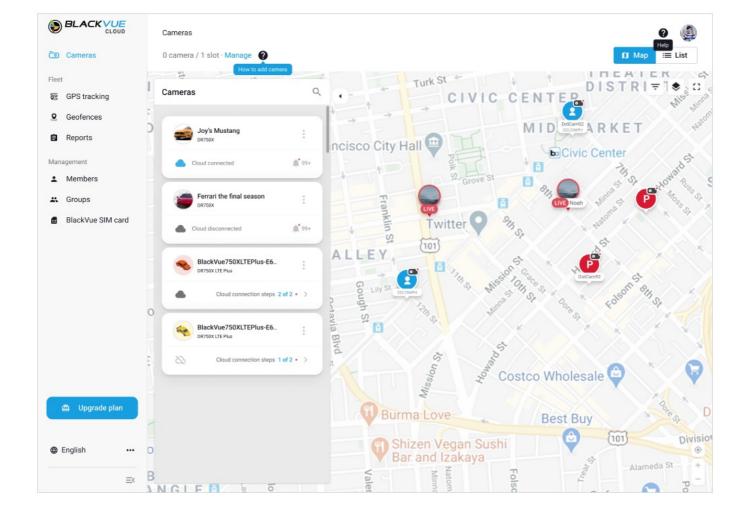


## Note

• For more information about BlackVue app, go to <a href="https://cloudmanual.blackvue.com">https://cloudmanual.blackvue.com</a>.

# Using BlackVue Web Viewer

To experience the camera features in the Web Viewer, you must create an account and your dashcam must be connected to the Cloud. For this setup, it is recommended to download the BlackVue app and follow the instructions including optional steps in Using BlackVue App prior to accessing the Web Viewer.



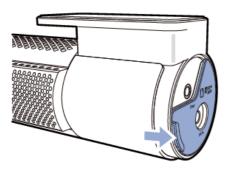
- Go to www.blackvuecloud.com to access BlackVue Web Viewer.
- Select Start Web Viewer. Enter the login information if you have an account, otherwise, press Sign up and follow the guidelines in the Web Viewer.
- To play video files after login, select your camera in the camera list and press Playback. If you have not already added your camera, press Add camera and follow the guidelines in the Web Viewer.
- Select the video you want to play from the video list.

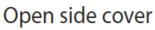
#### Note

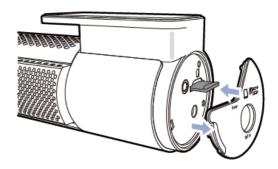
 For more information about BlackVue Web Viewer features, refer to the manual from https://cloudmanual.blackvue.com.

## Playing video files and changing settings

Remove the microSD card from the dashcam.







To remove

Insert the card into the microSD card reader and connect it to a computer.

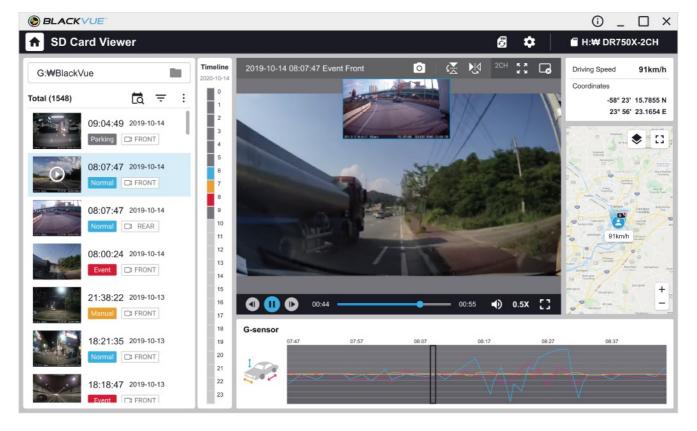








- Download the BlackVue Viewer program from www.blackvue.com > Support > Downloads and install it on your computer.
- Run BlackVue Viewer. To play, select a video and click on the play button or double-click the selected video.
- To change settings, click on the button to open the BlackVue settings panel. Settings that can be changed include Wi-Fi SSID & password, image quality, sensitivity settings, voice recording on/off, speed unit (km/h, MPH), LEDs on/off, voice guidance volume, Cloud settings, etc.



Windows/macOS Viewer

#### Note

- For more information about BlackVue Viewer, go to <a href="https://cloudmanual.blackvue.com">https://cloudmanual.blackvue.com</a>.
- The playback of 4K UHD resolution depends on your computer's hardware and software. Older computers may not support 4K UHD. If you encounter issues please check your computer's video playback capabilities.
- All images shown are for illustration purpose only. Actual program may differ from images shown.

## Tips for optimal performance

• For stable operation of the dashcam, it is recommended to format the microSD card once a month.

#### Format using BlackVue App (Android/iOS)

Go to BlackVue App > > Format microSD card and format the microSD card.

#### Format using BlackVue Viewer (Windows)

Download BlackVue Windows Viewer from <a href="www.blackvue.com">www.blackvue.com</a> > Support!> Download and install it on your computer. Insert the microSD card into the microSD card reader and connect the reader to your computer. Launch

the copy of BlackVue Viewer that is installed on your computer. Click the Format drive and click OK.



button, select the card

## Format using BlackVue Viewer (macOS):

Download BlackVue Mac Viewer from <a href="https://www.blackvue.com">www.blackvue.com</a> > Support > Downloads and install it on your computer. Insert the microSD card into the microSD card reader and connect the reader to your computer. Launch the copy

**€** 

of BlackVue Viewer that is installed on your computer. Click the Format

from the list of drives in the left frame. After selecting your microSD card select the Erase tab in the main window. Select "MS-DOS (FAT)" from the Volume Format drop-down menu and click Erase.

- Only use official BlackVue microSD cards. Other cards may have compatibility issues.
- Regularly upgrade the firmware for performance improvements and updated features. Firmware updates will be made available for download at www.blackvue.com > Support > Downloads.

#### **Customer Support**

For customer support, manuals and firmware updates please visit <a href="www.blackvue.com">www.blackvue.com</a>You can also email a Customer Support expert at <a href="cs@pittasoft.com">cs@pittasoft.com</a>

**Product specifications DR770X-2CH LTE** 

Model Name	DR770X-2CH LTE			
LTE	Built-in 4G LTE module compatible with nano SIM			
Color/Size/Weight	Front: Black / Width 137.6mm x Height 43mm / 161g Rear: Black / Width 67.4mm x Height 25mm / 25g			
Memory	microSD Card (32 GB/64 GB/128 GB/256 GB)			
	Normal recording, Event recording (when the impact is detected in normal and parking mode), Manual recording and Parking recording (when motion is detected).			
Recording Modes	* When using Hardwiring Power Cable, ACC+ will trigger parking mode. When using other methods, G-sensor will trigger parking mode.			
Camera	Front: STARVIS™ CMOS Sensor (Approx. 2.1 M Pixel) Rear: STARVIS™ CMOS Sensor (Approx. 2.1 M Pixel)			
	Front: Diagonal 139°, Horizontal 116°, Vertical 61°			
Viewing Angle	Rear: Diagonal 139°, Horizontal 116°, Vertical 61°			
	Front: Full HD (1920×1080) @ 60 fps Rear: Full HD (1920×1080) @ 30 fps			
Resolution/ Frame Rate	* Frame rate may vary during Wi-Fi streaming.			
Video Codec	H.264 (AVC)			
Image Quality	Highest (Extreme), Highest, High, Normal			
Video Compression Mode	MP4			
Wi-Fi	Built-in (802.11b/g/n (2.4 – 2.4835 GHz))			
Bluetooth	Built-in (V2.1+EDR/4.2)			

GPS	Built-in (Dual Band: GPS, GLONASS)			
Microphone	Built-in			
Speaker (Voice Guidance)	) Built-in			
LED Indicators	Front: Recording LED, GPS LED, B/W/L (Bluetooth/Wi-Fi/LTE) LED, Front Securit y LED  Rear: Rear Security LED			
Sensor	3-Axis Acceleration Sensor			
	Touch Sensor:			
Button	Pressing the touch sensor triggers manual recording depending on the firmware ettings.			
Backup Battery	Built-in super capacitor			
Input Power	DC 12V-24V (3 pole DC Plug (Ø3.5d x Ø1.1)) to Wires (Black: GND / Yellow: B-Red: ACC)			
	Normal Mode (GPS On/Cloud On): Avg. 470mA/12V Normal Mode (GPS On/Cloud Off): Avg. 410mA/12V Parking Mode (GPS Off/Cloud On): Avg. 370mA/12V Parking Mode (GPS Off/Cloud Off): Avg. 310mA/12V			
	* Actual power consumption may vary depending on use conditions and environ ment.			
Power Consumption	* Model DR770X-2CH LTE should be used only in circuits that satisfy Limited Power Source.			
Tower consumption	(Maximum power consumption is to be less than 100 VA or 8 A).			
Operation Temperature	-20 °C – 70 °C (-4 °F – 158 °F)			
Storage Temperature	-20 °C – 70 °C (-4 °F – 158 °F)			

High Temperature Cut-Off	Approx. 80 °C (176 °F)		
Certifications	Front: FCC, ISED, CE, UKCA, RCM, Telec, RoHS, WEEE, KC Rear: FCC, ISEC CE, UCKA, RCM, RoHS, WEEE, KC		
Software	BlackVue Application  * Android 8.0 or higher, iOS 13.0 or higher BlackVue Viewer  * Windows 7 or higher, Mac Sierra OS X (10.12) or higher BlackVue Web Viewer  * Chrome 71 or higher, Safari 13.0 or higher		
Others	Adaptive Format Free File Management System		

High Temperature Cut-Off	Approx. 80 °C (176 °F)		
Certifications	Front: FCC, ISED, CE, UKCA, RCM, Telec, RoHS, WEEE, KC Rear: FCC, ISED, CE, UCKA, RCM, RoHS, WEEE, KC		
Software	* Android 8.0 or higher, iOS 13.0 or higher BlackVue Viewer  * Windows 7 or higher, Mac Sierra OS X (10.12) or higher BlackVue Web View  * Chrome 71 or higher, Safari 13.0 or higher		
Others	Adaptive Format Free File Management System		
Model Name	DR970X-2CH LTE		
LTE	Built-in 4G LTE module compatible with nano SIM		
Color/Size/Weight	Front: Black / Width 137.6mm x Height 43mm / 161g Rear: Black / Width 67.4mm x Height 25mm / 25g		
Memory	microSD Card (32 GB/64 GB/128 GB/256 GB)		

Recording Modes	Normal recording, Event recording (when impact is detected in normal and parking mode), Manual recording and Parking recording (when motion is detected).  * When using Hardwiring Power Cable, ACC+ will trigger parking mode. When using other methods, G-sensor will trigger parking mode.			
Camera	Front: 8-Megapixel CMOS sensor  Rear: STARVIS™ CMOS Sensor (Approx. 2.1 M Pixel)			
Viewing Angle	Front: Diagonal 155°, Horizontal 130°, Vertical 70°  Rear: Diagonal 139°, Horizontal 116°, Vertical 61°			
Resolution/ Frame Rate	Front: 4K (3840 x 2160) @ 30 fps Rear: Full HD (1920×1080) @ 30 fps  * Frame rate may vary during Wi-Fi streaming.			
Video Codec	H.264 (AVC)			
Image Quality	Highest (Extreme), Highest, High, Normal			
Video Compression Mode	MP4			
Wi-Fi	Built-in (802.11 a.b.g.n.ac)			
Bluetooth	Built-in (V2.1+EDR/4.2)			

GPS	Built-in (Dual Band: GPS, GLONASS)			
Microphone	Built-in			
Speaker (Voice Guidance)	Built-in			
LED Indicators	Front: Recording LED, GPS LED, B/W/L (Bluetooth/Wi-Fi/LTE) LED, Front Securi y LED  Rear: Rear Security LED			
Sensor	3-Axis Acceleration Sensor			
Button	Touch Sensor:  Pressing the touch sensor triggers manual recording depending on the firmware settings.			
Backup Battery	Built-in supercapacitor			
Input Power	DC 12V-24V (3 pole DC Plug (Ø3.5d x Ø1.1)) to Wires (Black: GND / Yellow: B+Red: ACC)			
	Normal Mode (GPS On/Cloud On): Avg. 530mA/12V Normal Mode (GPS On/Cloud Off): Avg. 470mA/12V Parking Mode (GPS Off/Cloud On): Avg. 400mA/12V Parking Mode (GPS Off/Cloud Off): Avg. 340mA/12V			
	* Actual power consumption may vary depending on use conditions and environ ment.			
	* Model DR970X-2CH LTE should be used only in circuits that satisfy a Limited Power Source.			
Power Consumption	(Maximum power consumption is to be less than 100 VA or 8 A).			
Operation Temperature	-20 °C – 70 °C (-4 °F – 158 °F)			
Storage Temperature	-20 °C – 70 °C (-4 °F – 158 °F)			

High-Temperature Cut-Off	Approx. 70 °C (167 °F)		
Certifications	Front: FCC, ISED, CE, UKCA, RCM, Telec, RoHS, WEEE Rear: FCC, ISED, CUCKA, RCM, RoHS, WEEE, KC		
	BlackVue Application		
	* Android 8.0 or higher, iOS 13.0 or higher BlackVue Viewer		
Software	* Windows 7 or higher, Mac Sierra OS X (10.12) or higher BlackVue Web Viewer		
Joitwale	* Chrome 71 or higher, Safari 13.0 or higher		
Others	Adaptive Format Free File Management System		

# **Product Warranty**

- The term of this product warranty is 1 year from the purchase date. (Accessories such as an External Battery/microSD Card: 6 Months)
- We, PittaSoft Co., Ltd., provide the product warranty according to the Consumer Dispute Settlement Regulations (drawn up by the Fair Trade Commission). PittaSoft or designated partners will provide the warranty service upon request.

Circumstances			Warranty	
			Within the Te rm	Outside of the Term
	For serious repair required within 10 days of purcha se		Exchange/ R efund	
	For serious repair required within 1 month of purchase		Exchange	
	For serious repair required within 1 month of exchange		Exchange/ R efund	N/A
	When not exchangeable		Refund	
		For Defect	Free Repair	Paid Repair/ Paid Product E xchange
	Repair (If Available)	Repeated problem with the sam e defect (up to 3 times)	Exchange/ R	
		Repeated trouble with different parts (up to 5 times)		
For performance/ fu	Repair (If Unavailable)	For the loss of a product while b eing serviced/repaired		Refund after depreciation pl us an additional 10% (Maximum: pur chase price)
nctional proble ms under norma I use conditions		When repair is unavailable due t o lack of spare parts within the component holding period		
		When repair is unavailable even when spare parts are available		Exchange/ Ref und after depreciation
1) Malfunction du	e to customer fault			
	damage caused by operation, etc.) or	user negligence (fall, shock, dama careless use		
<ul> <li>Malfunction &amp; damage after being serviced/repaired by an unauthorized third party, and not through Pittasoft's Authorized Servic e Center.</li> </ul>				
	damage due to the separately sold par	use of unauthorized components,		
2) Other Cases		Paid Repair	Paid Repair	
<ul> <li>Malfunction due to natural disasters (fire, flood, earthquake, etc.)</li> </ul>			i aiu nepaii	i alu nepali
Expired life span of a consumable part				
Malfunction due to external reasons				

• This warranty is only valid in the country where you purchased the product.



FCC ID: YCK-BV7LTE / HVIN: DR770X-2CH LTE / IC: 23402-BV7LTE DR970X-2CH LTE:



FCC ID: YCK-DR970XLTE / HVIN: DR970X-2CH LTE / IC: 23402-DR970XLTE Contains FCC ID: XMR201605EC25A / Contains IC: 10224A-201611EC25A

- Product | Car Dashcam
- Model Name | DR770X-2CH LTE, DR970X-2CH LTE
- Manufacturer | Pittasoft Co., Ltd.
- Address | 4F ABN Tower, 331, Pangyo-ro, Bundang-gu, Seongnam-si,
- Gyeonggi-do, Republic of Korea, 13488
- Customer Support | cs@pittasoft.com
- Product Warranty | One-Year Limited Warranty
- facebook.com/BlackVueOficial
- Instagram.com/BlackVueO!cial
- www.blackvue.com
- · Made in Korea

#### **Documents / Resources**



BLACKVUE DR970X Box-2CH Plus Series Full HD 2 Channel Cloud Dashcam System [pdf]
User Manual

DR970XBOXP, YCK-DR970XBOXP, YCKDR970XBOXP, DR970X Box-2CH Plus Series Full HD 2 Channel Cloud Dashcam System, DR970X Box-2CH Plus Series, Full HD 2 Channel Cloud D ashcam System, 2 Channel Cloud Dashcam System, Cloud Dashcam System, Dashcam System, System

#### References

- BlackVue App, Viewer and Cloud Manuals Online manuals for BlackVue App, Viewer and Cloud services
- <u>BlackVue | Help Center</u>
- User Manual

#### Manuals+, Privacy Policy

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